

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings of claims in the application:

Listing of Claims:

Claims 1.-41. (canceled)

Claim 42. (new) A method of displaying contact information for a plurality of individuals to a subscriber of contact information, the method comprising:

receiving one or more communication network addresses for a plurality of individuals;
generating a plurality of summary indicators for the plurality of individuals, wherein each summary indicator indicates different communication network types that each individual is capable of using,

wherein for each communication network type, the summary indicator indicates whether or not the individual is present and available to communicate on the communication network type; and

displaying the plurality of summary indicators to the subscriber, and
wherein the individual is present if the individual has access to a particular communication network type and the individual is available if the individual is willing to be contacted by the subscriber.

Claim 43. (new) The method of claim 42 wherein the different network communication types include an instant messaging network, an SMS network, and a telephone network.

Claim 44. (new) The method of claim 42 wherein the different network communication types include a wireless telephone network.

Claim 45. (new) The method of claim 42 wherein each summary indicator has a first icon which indicates whether or not each individual is present and available to communicate by telephone and a second icon which indicates whether or not each individual is present and available to communicate by instant messaging, wherein the first and second icons are displayed to the subscriber.

Claim 46. (new) The method of claim 42 wherein each summary indicator of the plurality of summary indicators indicates the different device types that each individual is capable of using.

Claim 47. (new) The method of claim 42 wherein the summary indicator for each individual indicates whether or not a group of people is present and available to communicate on the communication network type.

Claim 48. (new) The method of claim 47 wherein the group of people form a sales staff.

Claim 49. (new) The method of claim 42 wherein the plurality of summary indicators is displayed on a wireless device.

Claim 50. (new) The method of claim 42 wherein the plurality of summary indicators is displayed on a wireless phone.

Claim 51. (new) The method of claim 42 wherein some individuals are present and available to communicate using some communication network types, but not other communication network types.

Claim 52. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 42.

Claim 53. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 43.

Claim 54. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 44.

Claim 55. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 45.

Claim 56. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 46.

Claim 57. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 47.

Claim 58. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 48.

Claim 59. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 49.

Claim 60. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 50.

Claim 61. (new) A computer readable medium having stored thereon instructions, which, when executed by a processor can perform the steps recited in claim 51.

Claim 62. (new) A device for displaying contact information for a plurality of individuals to a subscriber of contact information, the device comprising:

an indicator module for (a) receiving one or more communication network addresses for a plurality of individuals, and (b) generating a plurality of summary indicators for the plurality of individuals, wherein each summary indicator indicates different communication network types that each individual is capable of using, wherein for each communication network type, the summary indicator indicates whether or not the individual is present and available to communicate on the communication network type; and

a user interface for displaying the plurality of summary indicators to the subscriber wherein the individual is present if the individual has access to a particular communication network type and the individual is available if the individual is willing to be contacted by the subscriber.

Claim 63. (new) A system comprising:

the device of claim 62;

a presence detection engine for determining if each of the plurality of individuals is present; and

an availability management engine for determining if each of the plurality of individuals is available.

Claim 64. (new) The device of claim 62 wherein the different network communication types include an instant messaging network, an SMS network, and a telephone network.

Claim 65. (new) The device of claim 64, wherein each summary indicator of the plurality of single summary indicators indicates the different device types that each individual is capable of using.

Claim 66. (new) The device of claim 62 wherein each summary indicator has a first icon which indicates whether or not each individual is present and available to communicate by telephone and a second icon which indicates whether or not each individual is present and available to communicate by instant messaging, wherein the first and second icons are displayed to the subscriber.

Claim 67. (new) The device of claim 62 wherein each summary indicator of the plurality of summary indicators indicate the different device types that each individual is capable of using.

Claim 68. (new) The device of claim 67 wherein the different network communication types include an instant messaging network, an SMS network, and a telephone network.

Claim 69. (new) The device of claim 62 wherein the summary indicator for each individual indicates whether or not a group of people is present and available to communicate on the communication network type, and wherein the group of people form a sales staff.

Claim 70. (new) The device of claim 62 wherein the device is a wireless device.

Claim 71. (new) The device of claim 62 wherein the device is a wireless phone.

Claim 72. (new) The device of claim 62 wherein some individuals are present and available to communicate using one type of communication network type, but not other communication network types.